

**Terms (conditions) for the purchase of goods
in the online store "en.lime-shop.ru"**

1. GENERAL PROVISIONS

The information hosted on the website of the online store "en.lime-shop.ru" contains terms of the offer for the goods purchase and considered as a public offer in accordance with Article 437 of the Civil Code of the Russian Federation. The Buyer's agreement is to place an order for the goods we offer.

In course of its business the online store is governed by the provisions of the Civil Code of the Russian Federation, the Law of the Russian Federation dated 07.02.1992 No. 2300-1 "On Protection of Consumer Rights", the Terms for the distance selling of goods, approved by the Decree of the Russian Federation Government dated 31.12.2020 No. 2463 and other applicable laws of the Russian Federation.

These Terms (conditions) may be changed by the online store without any special notification, unless otherwise provided by the new version of the Terms and shall not apply to the legal relationship between the Buyer and the online store and arisen before the coming into force of the new version of these Terms (conditions). The current version of the Terms (conditions) is always located on the website in the section "Terms of purchase".

By ordering the Products through the online store, the Buyer agrees to the terms of sale of the Goods set out below. If the Buyer disagree with this Public Offer, the Buyer must stop using the service and leave the website <https://en.lime-shop.ru/>.

2. TERMS DEFINITIONS

Online store - the Seller's official online store, designed to provide the buyer via the Internet with information necessary when purchasing, including about the range of goods, prices, the seller, modes and terms of payment and delivery, to receive via the Internet messages from buyers on the intention to purchase goods, as well as to ensure the delivery of goods by the seller or his contractor to the address indicated by the buyer or to the pick-up point.

The online store website – set of logically interconnected web pages containing data regarding goods and terms for their purchase, at <https://en.lime-shop.ru/>. and which belong to an online store and is ruled by it.

Buyer's account - record containing information that the Buyer informs about himself when entering or registering on the lime-shop website.

Personal account - the Buyer's personal space on the website for the implementation of Orders. Access to the Personal Account is provided to the Buyer after successfully completing the registration procedure.

Goods – any real thing or electronic resource presented in the catalog of an online store on its website.

Seller – “Style Trade” LLC (MSRN 1166313079272, TIN 6316219992). Legal address: 443022, The Russian Federation, Samara, 22 Partsezda st., House 7A, office 221. The seller uses the trademark a contract concluded with the copyright holder D. A. Khokhlov.

Buyer – a person who either purchases or orders a product or intends to order or already uses the goods for personal, family, household and other needs not related to business.

Personal data – Information provided for by the Federal Law of July 27, 2006 No. 152-FZ "On Personal Data" and the Federal Law of July 27, 2006 No. 149-FZ "On Information, Information Technologies and Information Protection", voluntarily and deliberately provided by the Buyer upon placing an order in the online store and necessary that the online store should fulfill the Buyer's order. The online store, which processes the personal data of the Buyers when applicable, has assumed sufficient organizational and technical measures to protect personal data from unauthorized or accidental access to it or its destruction, alteration, blocking, copying, distribution, as well as from other wrongful acts.

Personal data protection – measures of the online store for the processing of the Buyer's personal data for the purpose of statistical processing, marketing research, improving of the efficiency of each Buyer servicing, providing with exclusive information on special offers, news and other marketing materials.

Cookies – The website uses cookies and similar technologies to ensure the best experience for Buyers by providing personalized information, remembering preferences in the field of marketing and content of the website, as well as helping to get the information the Buyer needs.

By using the website, you confirm your consent to the use of cookies in relation to this type of files. If you do not agree with us to use this type of files, then you must adjust your browser settings accordingly or not use the website. The website can be used without cookies. You can turn off the storage of cookies, restrict their creation to specific websites, or set a cookie notification in your browser. You can also delete cookies from your PC hard drive at any time (file: "cookies"). Please note in this case, page display and site usage guidelines will be limited. Most browsers allow some degree of control over most cookies through your browser settings.

Order – an electronic or verbal demand of the Buyer for the purchase of Goods from the catalog of the online store, agreed by the Parties, accepted and executed by the operator of the online store.

A retail sales agreement (cash register receipt) – is an agreement of sale and purchase between the Buyer and the online store for the purchase by the Buyer of certain Goods at a certain price, with delivery within an agreed time frame on certain terms of delivery or receipt.

Services – a series of activities of the online store in relation to the Buyer, carried out in order to perform the terms of the Agreement, including, but not exhaustive, the services such as delivery of the Order to the Buyer, notifying the Buyer with regard to the Agreement performance, etc.

3. TERMS OF GOODS PURCHASE

Intellectual property protection.

All text information and graphic images, photographs, diagrams, drawings, video images of samples of the Goods in the catalog, including the images of trademarks located on the website, are the property of the copyright holders, and its use by the Buyer and third parties is possible only if the Copyright Holder has given written consent to such use.

Except as provided by the current legislation of the Russian Federation, no content of the website can be copied (reproduced), processed, distributed, displayed in a frame, published, downloaded, transferred, sold or otherwise used in whole or in part without the prior permission of the respective copyright holder.

Digital catalogue. Information and description of the Goods.

The availability of the Goods presented in the online store catalog is determined by the individual status of the Goods displayed in the genre catalog, as well as on the Goods flypage with a detailed description of its characteristics.

All information about the Goods presented on the website is for informational purposes only, is not advertising and may not contain all information related to the Goods properties and characteristics.

The website provides information regarding the main consumer properties of the Goods (SKU, color, size, composition and care), price and terms for purchasing of Goods, their delivery, the Goods payment procedure, as well as the period during which the offer to conclude the Agreement is valid.

Photos, diagrams, drawings, video images of the Goods samples in the catalog are the property of the online store. Each sample image is accompanied by text information about the Product. The quality of the settings and the characteristics of the Buyer's computer screen may distort the color gamut of the presented Goods. The Buyer has the right to contact the online store support service for additional information regarding the Goods which he interests in. At the Buyer's request, the online store manager will provide (by phone or via e-mail) in the chat any other information necessary and sufficient, at the Buyer's discretion, to make a decision of Goods purchase.

The Goods may have minor differences from the image presented on the website in color, shape, size or other properties. Any characteristics of the Goods may be changed by the manufacturer of the Goods without prior notice. The Goods, where it is stipulated by the legislation of the Russian Federation, have all the necessary certificates, and fully comply with the provisions and requirements of the Russian Federation laws.

If the Buyer have any questions regarding the properties and characteristics of the Goods, the Buyer, before creating an Order, could contact Customer Service of the online store via email/chat/telephone. .

Payment for the Goods

The price for each item of the Product is indicated on the Site in the menu of the Product in dollars and includes value added tax. In the event of a discrepancy between the price displayed in the Product menu and the price displayed in the Order basket at the last stage of ordering, the purchase price of the Product is the price displayed in the Order basket. The price of the Goods can be changed by the Seller unilaterally at any time before the completion of the Order. The prices in the online store may differ from the prices of the Sellers' retail stores and may vary by region.

The Seller has the right to cancel the Order (terminate the Sale and Purchase Agreement) unilaterally if there was a technical failure on the Website, which occurred for any reason, the Order was placed with an erroneous or incorrect price for the Goods and / or delivery. In cases of placing an Order with an erroneous or incorrect price for the Goods, the Seller informs the Buyer about this in order to confirm the Order with corrected price or to cancel the Order. If it is impossible to contact the Buyer, this Order is considered canceled. If the Order was prepaid, the Seller returns to the Buyer the amount paid for the Order in the way the prepayment was originally made.

The amount of the Order includes the cost of the Goods and the cost of additional services ordered by the Buyer when placing the Order (delivery services, etc.), and is indicated at the last stage of placing the Order.

Payment for the Order is carried out in accordance with the following methods of payment for the Goods, specified in the section "Help.

To complete the ordering process, lime-shop asks the Buyer to read the following information and conditions:

The administration of the lime-shop website warns the Buyer that the customs authority of the country of importation of the order may require the Buyer to pay duties and / or tax for importing an order issued on the lime-shop, as well as providing information necessary for customs clearance of the order.

The Buyer can familiarize himself with the current rules, the amount of duties and / or taxes, as well as the procedure for their payment on the corresponding information resource of the customs authority of the country of import of the order.

If Buyer refuses the order after it has been dispatched from warehouse, the lime-shop has the right to withhold its costs associated with sending the order to the Buyer, returning the order to the Seller, as well as duties and / or taxes paid by the seller in the amount and in accordance with the rules for collecting customs duties in the country of import of the order when returning money to the Buyer of the order.

Features of payment for the Goods by bank cards:

In accordance with the regulation of the Central Bank of the Russian Federation "On the issue of bank cards and on operations performed with their use" dated 24.12.2004 No. 266-P "transactions with bank cards are performed by the cardholder.

Bank card transactions are authorized by the bank. If the bank has reason to believe that the operation is fraudulent, then the bank has the right to refuse to carry out this operation.

In order to avoid cases of various kinds of unlawful use of bank cards when paying, all Orders placed on the site and prepaid with a bank card are checked by the Site Administration / Seller. The Seller reserves the right, without giving a reason, to cancel the Order and return the money previously paid.

When paying for the Order with a bank card (including entering the card number), the payment is processed on the website of the electronic payment system of the cloudpayments aggregator (LLC CLAUDPAYMENTS INN: 7708806062) or by another provider of electronic payments that have passed international certification. This means that your confidential data (card details, registration data, etc.) do not enter the online store, their processing is completely protected and no one, including the Site, can receive your personal and banking data.

By making a payment by bank card on the Site, the Buyer agrees to send him a cash receipt in electronic form (links to a cash receipt with the ability to download it in PDF format) by e-mail. In this case, the cashier's receipt in printed form is not provided simultaneously with the goods.

In the case of a return, both full and partial, the funds are returned to the same card (to the same account) from which the payment was made.

Parties liability for the accuracy of information.

Each Party is liable for the inaccuracy of the information it provides.

The online store is not responsible for the accuracy and correctness of the information provided by the Buyer when registering on the Website and making an Order.

To place an Order, the Buyer shall provide valid data required to complete its execution. The Buyer is responsible for the validity and / or relevance of the data provided, as well as for incorrect data provided by the Buyer and / or the Buyer's representative.

The Buyer is notified by these Terms that the sale of the Goods in the online store is carried out in real time (twenty-four hour) and means a change in price and availability without prior notice thereof. In this regard, the Goods are reserved for the Buyer only upon the processing of Order by the order-picking service of the online store.

The contract is deemed to be finally concluded in a duly form from the moment the online store sent an invoice or sales receipt to the Buyer, or another document confirming the Goods payment. The cash register receipt shall be sent to the Buyer by e-mail specified by the Buyer when placing the Order.

The other matters and conditions for concluding the Agreement may be specifically provided by law or by the Agreement itself (including the terms of the standard forms to which the Buyer shall adhere).

Limitation of liability of the online store for the Goods and their use.

Failure to comply with the Terms for Goods use by the Buyer shall indemnify the online store from liability.

The online store is indemnified from any liability for non-performance of obligations or for improper performance of obligations where it proves that non-performance of obligations or their improper performance were due to force majeure circumstances, as well as to other reasons provided for by law.

The online store indemnified from any liability for damage caused to the Buyer's life, health or property as a result of design, manufacture, formula or other defects of the Goods and if it proves that the damage was caused as a result of violation by the Buyer of the established Terms for the use, storage or transportation of goods (work, services) and use of the Goods for other purposes.

Online order of Goods.

The order of the Goods shall be made by the Buyer on his own behalf by placing the Goods in the "basket", by filling out the Order form and paying for the Order.

When the changes in the composition of the Order occur during its processing by the services of the online store, its reorganization is possible only upon agreement with the Buyer of its final batching.

The cases of removal of the Goods from the agreed Order by the online store:

- The online store shall notify the Buyer as to the stockout of a suitable Product, which was discovered during the Order full-scale batching and the pre-sale Goods check, and the defective Product so discovered by the online store could not be replaced with a quality one within a reasonable time.
- The partner of the online store - the supplier of Goods is under the liquidation or the bankruptcy proceedings, and the risk of improper delivery has occurred.
- The pre-order item is not on sale. The release of Goods for sale is delayed for indefinite term or canceled by the manufacturer.
- The Legal restrictions have been imposed on the free sale of the ordered Goods.

Delivery and reception of the Goods.

The methods for delivery or receipt of the Goods shall be agreed between Parties upon the placing an Order.

The online store has the right to deliver the Goods through the services of third parties, while remaining liable for the proper performance of its obligations.

The delivery methods of Goods are set forth on the website.

Delivery cost is calculated individually (based on dimensions, place of delivery) when placing an Order.

The online store will make every possible effort to deliver the Goods to the Buyer as quickly as possible, considering the chosen delivery method.

Reception of Order:

Upon delivery of a prepaid Order, the Carrier, in order to prevent cases of fraud, is entitled to require documents proving the recipient's identity. At the same time, the online store guarantees the Privacy and protection of the recipient's personal information.

If the delivery of the Order was made within the agreed timeframe, but the Carrier could not transfer the Goods to the Buyer due to the recipient's fault, the subsequent delivery is made at new term. Repeated delivery may be paid if the delivery address specified by The Buyer is incorrect when placing the Order or if the Buyer wants to change delivery address after transfer of the Order to courier company for delivery.

Upon delivery of the Order, the Buyer or the Recipient (if the Recipient of the Order is different from the Buyer) must check the appearance and integrity of the Order packaging and sign a document confirming the receipt of the Order.

If the integrity of the packaging has been violated, the Recipient has the right to refuse to receive the Order, or to check the compliance of the completeness of the Order with the Sales receipt enclosed in the Order before signing the document.

Return of Goods.

The return of a good quality product is possible where its ready-for-sale condition, consumer properties are preserved, the Goods have not been in use and damaged, as well as the Buyer has the document confirming the fact and terms of purchase of the appropriate Goods. Delivery of the returned goods of a proper quality is carried out to the online store by Buyer and at his own expenses. Upon receipt of the returned Goods, the online store checks the same for compliance with the terms specified hereof.

Once return has been received and verified, the online store will send an email to Buyer notifying that the returned item has been received and return was approved or rejected. Where the return is accepted, the amount paid by the Buyer under the contract, with deduction of the seller's expenses for the delivery of the returned goods from the Buyer in case of rejection of Order delivery by the Buyer will be returned within the time limits set forth by the applicable laws of the Russian Federation from the date the online store has made a decision and the acceptance of returned Goods.

Money refund.

Money refund is made by bank transfer according to the details specified by the Buyer in the return application, the form of which is in the "Exchange and return of goods" subsection of the "Help" section of the website. Refund is made within 10 (ten) working days from the date of delivery of returned goods at the Seller's warehouse.

Other terms.

The law of the Russian Federation applies to the relationship between the Buyer and the online store. The Buyer's agreement shall be deemed as his consent to apply the Russian Federation law. Where the Buyer has any concerns and claims, he shall contact the Customer Service of the online store by e-mail specified on the website. The parties shall try to resolve all arising disputes through the negotiations, failure to settle the same, the dispute may be referred to a court in accordance with the applicable law of the Russian Federation.